

Job Description	
Job Title:	System Technician
Department:	LEV, Service & Installation
Reporting To:	Divisional Sales Director (Aftersales) / Group Service & LEV Team Leader
Behavioural Competencies:	
<p>We pride ourselves in our attitude & culture.</p> <p>It is essential that our core behavioural competencies are met irrespective of job role.</p> <p>Positive approach - Works as part of a team, being helpful and supportive of others. Deals with problems with other team members effectively. Has a positive attitude and interacts well with others.</p> <p>Time Management - Maintains effort until task is completed & meets deadlines. Able to prioritise workload and balance conflicting demands. Understands the need for efficiencies in all areas and is pro-active. Cares about what we do.</p> <p>Professionalism - Communicates effectively with internal and external customers, listens well to others and responds appropriately. Builds relationships & is respectful to others. Maintains a suitable professional appearance & is an ambassador of FILTERMIST INTERNATIONAL COMPANIES at all times.</p> <p>Quality & Customer Experience - Understands FILTERMIST INTERNATIONAL quality requirements and objectives. Is aware of internal and external customer needs. Has an active interest and pride in FILTERMIST INTERNATIONAL & the service and quality we deliver.</p> <p>Continuous Improvement - Understands the need for Continuous Improvement. Integrates new learning into existing skills. Is aware of the need for continuous learning, for development and improvement both Business & Personal.</p> <p>Protecting People & Our environment - understands the importance of safety and welfare both internally and externally & works to ensure we adhere to all regulatory requirements.</p>	
Role definition:	
<ul style="list-style-type: none"> To complete Service, LEV and remedial sales, site survey and customer visits of industrial ventilation equipment, throughout the UK covering all brands including Dustcheck, Filtermist, Absolent, Carters and other similar dust extraction units. To build customer relations and remedial business development within the industrial ventilation sector. 	
Key areas of responsibility, duties and the deliverables expected:	
<p>Service</p> <ul style="list-style-type: none"> To Complete LEV, Service, and remedial, already in the field, including dust units, centrifugal filters, media filters etc. To complete surveys and remedials of industrial ventilation units to the standards set by the company. To complete customer visits for information, for remedial and spares quotations To complete LEV & commissioning of plant as per HSG258 To adhere to all health and safety rules and carry out risk assessment before commencement of work. To ensure that all demonstration, training, and monitoring activities, as required by the Company are carried out and recorded. All documentation to be completed and returned to the appropriate department within agreed timescales. Maintaining stocks of standard parts and spare parts on the service/installation vehicles. Ensuring all tools and equipment used are maintained in good working order. <p>Health & Safety</p> <ul style="list-style-type: none"> To observe and practice all Health & Safety Regulations issued by the company, and those of the companies in which you work. To observe environmental issues with regard to bagging and labelling of waste materials. <p>General</p> <ul style="list-style-type: none"> To represent the Company in a positive and professional manner at all times. To ensure that service vehicles are maintained and kept in a clean and tidy condition and comply with the "Company Vehicle Standards" as published. Feedback to the company on technical changes required, sales opportunities and competitor information. To participate in meetings as arranged by the company. To participate in any training courses, internally or externally, set up by the company and apply that training into your daily routines. 	

Special Consideration

If the location of the customers premises is of a sufficient distance, it may be necessary to stay overnight in that vicinity to afford optimum use to be made of the time available in order to finish the job, or to travel to the next place of work. This may require up to 2 overnight stays per week on a regular basis.

Qualifications & Experience:

- Previous experience in a similar role preferable,
- Electrical Competency Training.
- P601 and/or P602 LEV Accreditation(s) would be an advantage
- Ability to work consistently and to high standards at all times.
- Must be able to self-motivate and use own initiative.
- Work as an individual and within a team.
- Ability to communicate clearly at all levels in this customer facing role.
- Basic knowledge of electrics, 3 Phase would be advantageous.
- Harness & Lanyard
- Working at Heights
- Lone Working
- Face Fit Seal Testing
- IPAF Licence
- Pasma certificate
- Confined space training

Remuneration & Benefits:

TBC

Role Location:

TBA

Why Filtermist?:

Filtermist International Ltd, part of the Swedish [Absolent Group](#), has been established for 50 years and is the UK market leader for oil mist extraction. Our UK made oil mist filters are trusted by world leading manufacturers in more than 60 countries in industries ranging from aerospace and automotive, to food processing and medical device manufacture.

Our company has diversified in recent years by extending the products and services we offer through both organic growth and targeted acquisitions. In addition to Filtermist oil mist filters, Filtermist International is responsible for the following brands: [Dustcheck](#), [Ecogate](#), [Gallito](#), & [Kerstar](#)

It is also the UK distributor for sister company [Absolent AB](#) and provides a UK wide installation and maintenance service, as well as CoSHH compliant LEV Testing for all makes and models of LEV systems.

We target excellence throughout all aspects of our businesses. We pride ourselves in operating an ambitious, fast growing and fast-paced company that offers a wide range of opportunities for employees due to ongoing significant growth.

We actively participate in lots of national funding raising initiatives throughout the year and support several charities, individuals and organisations that have direct connections with our employees. All employees can nominate causes close to their hearts for possible financial support.

We drive our businesses with key behavioural competencies that underpin how we do business - making all Filtermist companies great places to work.

